



## Company mission statement

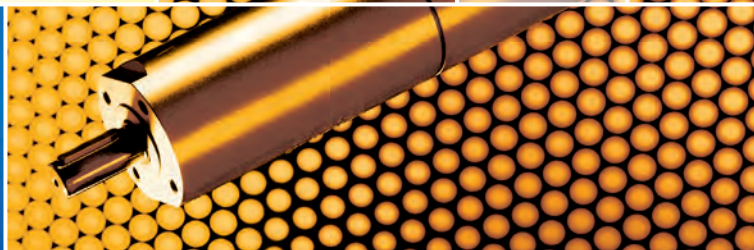
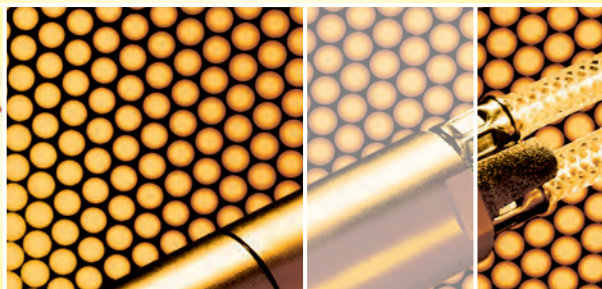
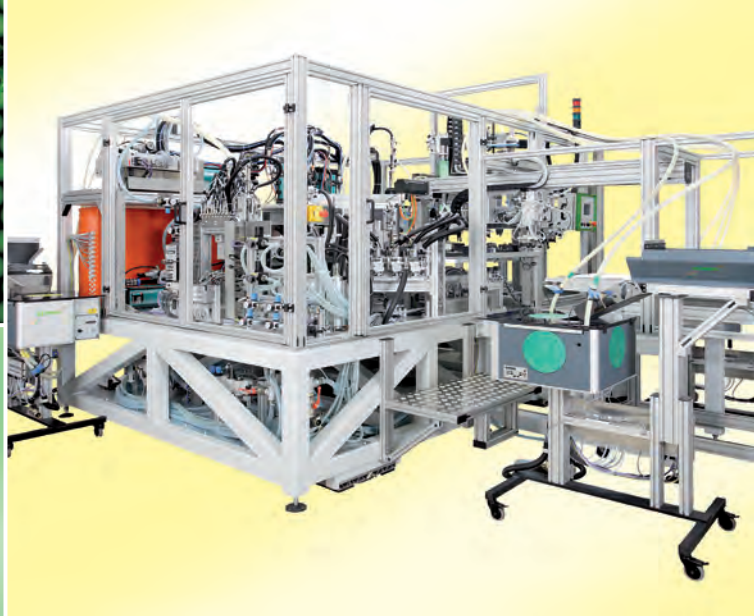
Highest quality standards ensure enduring and successful partnerships with our customers

# High quality products



satisfied customers

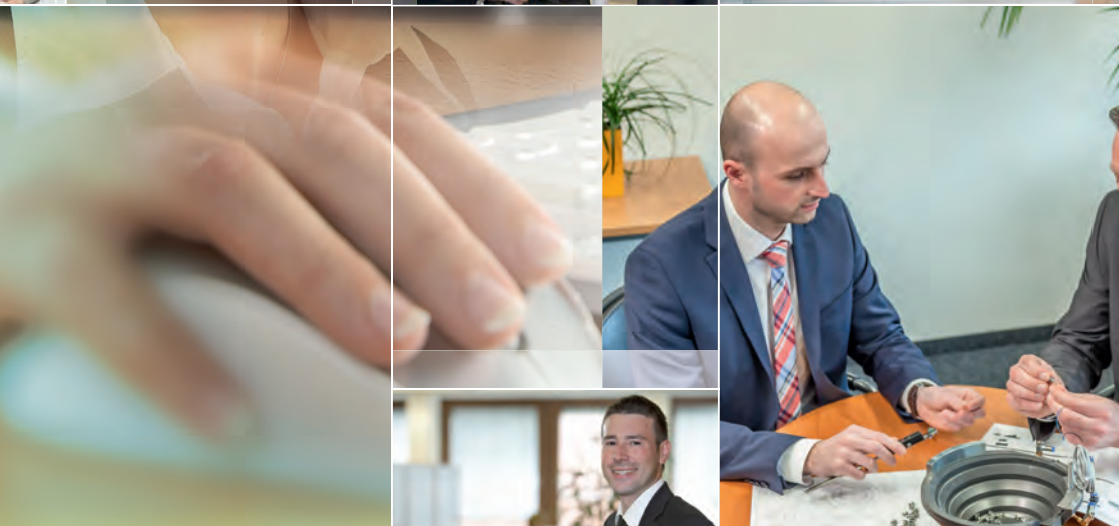
High quality screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as contract processing according to client specifications are the basis of our customer satisfaction.



**DEPRAG**

Our engineers, technicians and specialists are passionate about developing products.





Satisfied employees are a prerequisite for top quality work.

Each DEPRAG employee guarantees optimum quality with firm conviction.



Economic success and solid growth are the foundation stones of an efficient partnership with our customers in international markets.



Long term customer relationships make for a healthy company with a secure and attractive working environment.

We do not make short term decisions, we consider the long term effects.

# Preamble

The following quality principles are an essential element of our company mission statement. According to these principles we work on the development of permanent solutions for the production and assembly tasks of our customers with a long term perspective. This effective company policy ensures the economic success of our company and the attractiveness of employees' jobs.

As the following principles, these guidelines apply to all employees, the management and the members of all companies in the DEPRAG group (status 06.2022):

■ DEPRAG SCHULZ GMBH u. CO.	Germany
■ DEPRAG Assembly Technologies Co., Ltd.	China
■ DEPRAG S.A.R.L.	France
■ DEPRAG Ltd.	Great Britain
■ DEPRAG Scandinavia AB	Sweden
■ DEPRAG CZ a.s.	Czech Republic
■ DEPRAG, INC.	USA
■ DEPRAG Mexico S. de R.L. de C.V.	Mexico
■ DEPRAG Malaysia SDN. BHD.	Malaysia

## 1. Customer satisfaction

The top priority in our company is customer satisfaction. We are committed to the adherence to customer specific requirements.

Our aim:  
Prompt, service-oriented fulfilment of customer requests with products of the highest quality at an attractive price.



## 2. Quality policy

For us quality means: We cultivate and hold fast to a comprehensive, high-reaching quality concept which covers all areas of our business dealings. High quality improves efficiency and ensures the competitiveness of the company thereby safeguarding jobs.

We set the benchmark for quality hand in hand with our customers. Our customers' opinion of our product quality is crucial.

Our aim:

To ensure our customers long term economic success with comprehensive, professional, worldwide service.

### 3. Corporate culture

The achievement of our quality objectives is an important managerial task. It is the role of our management to lead by example and provide clear target objectives and information in order to strengthen the quality consciousness of all employees. Inspiring motivation to carry out quality work is an intrinsic element of the management role in all departments.

We place emphasis on a comprehensive basic training as well as continuing, discipline-specific technical and personal education. A collaborative and inclusive leadership style supports employees in the creative development and effective realisation of new ideas. As a result, we have created optimal working conditions and a constructive professional environment.

Enthusiastic employees are the key to enthusiastic customers.

Our declaration:

All employees have high professional expectations for themselves and their daily activities out of pure conviction. We take pride in what we do!

### 4. Continuous improvements

The client/supplier relationship is also at the centre of internal interdepartmental cooperation. **Each** department is responsible for serving and supporting their in-house "clients". Within the company, "clients" and "suppliers" work together to find optimal solutions, always remaining focused on the effectiveness of the entire company.

Whoever identifies a hazard and does not have it within his power to deal with it, is obliged to inform his superiors immediately.

### 5. We only deliver exemplary products

Top quality products and services are the most important fundamentals for the success of our company and are an expression of our corporate culture. Clear and reliable processes are therefore vital.

We are constantly monitoring and improving our processes in order to ensure this long-term.



## 6. Targeted activities

Through our targeted team activities, we strive to find creative solutions and exploit synergies. We take the good ideas of our employees, the challenges of our customers or the recommendations of our suppliers and other business partners and invest this knowledge in improvements to products and processes.

Our employees are kept informed of company goals and actively contribute to shaping them.

Our aim:

Continued enhancement of the performance and quality of our products and services.

## 7. Prevention is better than cure

Despite the utmost diligence, occasionally errors or deviations from objectives may arise. However: it is not only the discrepancies themselves but also the causes which must be addressed. Prevention is the systematic way to quality. Through an interdepartmental suggestion system, every employee can actively participate in the development of operational procedures.

Our aim:

Improvements to product quality, working processes, work safety and service, cost saving and a responsible handling of resources.

## 8. Social responsibility

Natural part of our enterprise philosophy is to comply with the legal specifications particularly to health and safety and environmental protection and continuously improve our performance in these areas. A continued review of the risks of present activities, regular monitoring as well as intensive communication are integral parts of our active environmental policy. The considerate handling of resources, energy and raw materials, is an important component of our environmental and social responsibility.

This applies to products, production and our own performance.

## 9. Documentation of processes

We have implemented a certified management system in order to further ensure top quality products and services for our customers and at the same time to guarantee environmental sustainability. Within the framework of this management system, amongst other measures, regular audits are carried out which test and consistently improve the effectiveness and suitability of all processes.

This system is based on the standard ISO 9001:2015.

## 10. Supplier partnership

The quality of our products and the influence on the environment depends on our purchased parts. For this reason we demand the highest quality, compliance with statutory regulations, and environmental awareness from our suppliers. We support our suppliers in the pursuit of our common goals.

In order to ensure that our suppliers uphold the same quality standards as we do, we carry out regular assessments and evaluations.

# CERTIFICATE



The  
European Institute for the Certification of Management Systems and Personnel  
An Institute of the Saarberg Foundation for Economic Promotion

hereby certifies that the company

**DEPRAG  
SCHULZ GMBH u. CO.  
Carl-Schulz-Platz 1  
D-92224 Amberg**

has adopted a

## Quality Management System

for the scope of application

sales, development, production, assembly, service and related services, incl. training in the fields of  
screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as  
customer-specific contract work

which meets the following international standard

### ISO 9001:2015

(identical with DIN EN ISO 9001:2015 and EN ISO 9001:2015)

The demonstration was provided by a certification audit, Report No. 50960121.  
The condition for maintaining the certification is the execution of annual surveillance audits.

Registration No.: QM 99 0121  
Valid from: 10.01.2021  
Valid until: 09.01.2024  
Certification date: 27.11.2020

  
Jürgen G. Kemm  
Certification committee

  
Bernd Kienher  
Expert group



ISO 9001 is sponsored by the German Association for Accreditation as a certification body  
for quality management systems in accordance with Certificate No. 03.08.11/20064-00.  
This certificate is property of ISO ZERT, Karlsruhe 3, D-69075 Ulm.



As well as our certification  
DIN ISO 9001:2015,  
we are also  
DIN EN ISO/IEC 17025  
accredited.



Deutsche Akkreditierungsstelle GmbH

Entrusted according to Section 8 subsection 1 AkkStelleG in connection with Section 1  
subsection 1 AkkStelleGBV  
Signatory to the Multilateral Agreements of EA, ILAC and IAF for Mutual Recognition

## Accreditation



The Deutsche Akkreditierungsstelle GmbH attests that the calibration laboratory

**Deprag Schulz GmbH u. Co.  
Carl-Schulz-Platz 1, 92224 Amberg**

is competent under the terms of DIN EN ISO/IEC 17025:2018 to carry out calibrations in the  
following fields:

**Mechanical Quantities**  
– Torque

The accreditation certificate shall only apply in connection with the notice of accreditation of  
21.10.2019 with the accreditation number D-K-18255-01. It comprises the cover sheet, the  
reverse side of the cover sheet and the following annex with a total of 2 pages.

Registration number of the certificate: **D-K-18255-01-00**

Braunschweig:  
21.10.2019

Dr. Heike Manke  
Head of Division

Translation issued:  
21.10.2019

  
Head of Division

The certificate together with its annex reflects the status at the time of the date of issue. The current status of the scope of  
accreditation can be found in the database of accredited bodies of Deutsche Akkreditierungsstelle GmbH:  
<https://www.dakks.de/en/content/accredited-bodies-dakks>

This document is a translation. The definitive version is the original German accreditation certificate.  
Date of issue: 2019-10-21

# DEPRAG

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